



Drs Patel, Taylor-Bernard & Dent Newsletter June 2019

New GP

We are pleased to welcome Dr Wesley Barnes who will be joining the Practice Team on 3rd July 2019. Dr Barnes will be working all day Wednesday & Friday

Changes to Repeat Prescriptions July 2019



**Shay Lane Medical Centre
(Dr Patel, Taylor-Bernard & Dent)
will start to use the
Electronic Prescription Service on
Tuesday 2nd July 2019**

The Electronic Prescription Service allows your prescription to be sent electronically to a pharmacy of your choice.

To sign up, you need to speak to your preferred pharmacy and complete a form to confirm that they can receive your prescription directly.

Once you have signed up, your chosen pharmacy will receive your prescription electronically and you will not have to pick up your paper prescription from us.

If you have already nominated a pharmacy, from Tuesday 2nd July, your prescription will be sent to them electronically **unless you tell us otherwise**. If you need to obtain a paper prescription for any reason, just let us know at the time of ordering.

Once you have signed up, your chosen pharmacy will receive your prescription electronically and you will not have to pick up your paper prescription from us.

If you have already nominated a pharmacy, from Tuesday 2nd July, your prescription will be sent to them electronically **unless you tell us otherwise**. If you need to obtain a paper prescription for any reason, just let us know at the time of ordering.

This service is optional and you can continue to collect paper prescriptions as you do now if you prefer.

For more information, please speak to your pharmacist. More information at: <https://www.nhs.uk/using-the-nhs/nhs-services/pharmacies/electronic-prescription-service/>



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Putting patients in control of their repeat prescriptions

Many of our patients already manage their own repeat prescriptions by placing their requests with the surgery directly.

However, some patients use a community pharmacy service to place their repeat prescription order on their behalf. We are encouraging those patients to order their medicines themselves. Experience around the country has confirmed our own experience that this is much safer and reduces waste. When a pharmacy orders on behalf of a patient, they often do not know when medicines have been changed or how much stock a patient already has. This means that medicines are being ordered that are contraindicated or not needed. This creates risk and leads to some patients building up a stockpile of medicines at home.

What is changing?

From **1st July 2019** we are no longer accepting repeat prescription requests directly from pharmacies for most patients. This change will not affect people who already order their own repeat prescriptions directly from the surgery.

We are asking patients to order their own medicines using one of the following options:

- Order Online - Register for the Patient Access system that allows you to order your repeat prescription online and also allows you to book appointments. You can register for the Patient Access System via our website www.shaylanemedical.co.uk or ask one of our receptionists.
- Send a request by email to enquiries.patelpractice@nhs.net
- Drop off, post or fax- Use the right-hand side of your repeat prescription to tick the items you need and drop it off, post or fax it to the GP surgery

Please allow two working days for your request to be processed.

This change is fully supported by the Medicines Management Team at Trafford Clinical Commissioning Group. Many other areas nationally and most other areas in Cheshire have already implemented this change. **Please let us know if you envisage any difficulty or require any assistance by contacting Sue or Julie at the surgery.** We are also liaising closely with your community pharmacy.



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What you can do to help

Here are a few things that you can do to support this scheme:

- Order your own prescriptions through your GP surgery and only order what you need
- If you get your medicines delivered, check them and ask the delivery driver to take back anything that is not needed
- Let the surgery know if you have stopped taking anything on your repeat prescription so these items can be removed.

Your Pharmacy

Your community pharmacy can still support you by:

- Collecting repeat prescriptions from the surgery or from July 2019 receiving them electronically for dispensing
- Providing a delivery service for medicines and other items when appropriate.

Text Message Service

We are introducing a new text messaging service that will enable the Doctors to send you a text message about your test results and where appropriate links to related health information leaflets.

In order for this service to work effectively we will be asking patients to update their contact details with the practice.

Reminder about registering for online services

If you have not done so already please register for the Patient Access System. You can register via our website or ask at the reception when you next visit the practice.

We would like to take this opportunity to thank you for your ongoing support whilst we implement the new systems.

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